

Venice Tours – Venice Airport Connection by Minibus USEFUL INFORMATION

ASSISTANCE LINE

Office Shuttle Department number: +39.041.5202140 (from 9.00am to 6.00pm)

Emergency number: +39.041.5209287 (from 7.30am to 9.00am – from 6.00pm to 10.30pm)

Reminder for arrival and departures:

Airport Pickup: Clients will be met by our representative at our desk (n. 69) which is located in the Arrival Hall at the left side of the exit. Clients should show up at our desk handing over their voucher. From the arrival lounge to the minibus there is a short walking distance (1minute approx.). Clients will share the minibus with other customers and will be transferred – directly or with other stops – to their hotel door in Venice Mainland (Mestre) or to Piazzale Roma/Car Terminal for hotels located in Venice Historical Center. Clients who bought roundtrip ticket will receive confirmation of the departure pick up time for their service back to Airport from the driver upon arrival

Hotel Pickup: Clients who depart from hotels on the mainland (Mestre) will be met at the hotel exit. Clients who depart from Piazzale Roma (from hotel located in Venice Historical Center) are required to wait for the driver in front of our office at Piazzale Roma – Casanova Tour Lufthansa City Center (Santa Croce 466/E) 10 minutes before the scheduled departure time.

Clients who bought roundtrip ticket will receive confirmation of the departure pick up time for their service back to Airport from the driver upon arrival. Clients who bought return only have to provide a contact (mobile or email) at the moment of booking and will receive confirmation of the departure pick up time from our office operator within the day before the departure date

If you change hotel, flight or itinerary, please be so kind to inform us at least 48 hours before the scheduled departure/arrival day.

Minibus - Hours of Operation:

FROM THE AIRPORT: Shared Taxi operates every day from 8.30 AM to 8.30 PM (your flight should arrive between 7 AM and 7.30 PM)

FROM THE HOTEL: Shared Taxi operates every day from 8.00 AM to 8.00 PM (your flight should depart after 10.30 AM)

MEET US AT OUR DESK 69 AT THE AIRPORT:

